2014 ANNUAL REPORT

NURTURING HOPE



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# LETTER FROM THE CHAIRMAN



Faisal Alami Chairman

Esteemed colleagues and partners,

2014 witnessed significant developments that had profound impact on the Palestinian people, cascading to civil society organization we serve. This year's events have set a higher threshold for the role of the NGO sector not only in Palestine but also in the Palestinian diaspora. Thus the Welfare Association has been more determined than ever to intensify its efforts and to expand its scope of services and activities, targeting the preservation of Palestinian cultural heritage and identity, and empowering Palestinian individuals, communities, and civil society organizations.

At the outset of 2014, our Strategic Plan for 2014-2016 had been endorsed at all levels of governance at our organization; its programs were built on the cumulative experience of prior plans, the evaluations and impact assessments undertaken, and the innovative management approach adopted. The strategic plan identified our priorities and requirements in light of critical challenges, namely working under oppressive occupation conditions that are oblivious of Palestinian human rights, coupled with declining support for the Palestinian cause at the international level.

2014 is the first year in the fourth decade of the life of the Welfare Association that is witnessing maturity in its planning, governance, operations, and resources. Its third decade witnessed a significant growth in financial resources and operations. Programmatic spending increased from an average of USD 17 million to USD 41 million per year. Organizational performance assessments were conducted to enhance our ability to develop sustainable strategic plans that optimize resource utilization. Our governance structure was enhanced to ensure the active participation of all members; that period also witnessed the transfer of the WA leadership from the founders' generation to the youth generation. This holistic transformation is enabling the organization to develop and grow its pioneering role and achieve its strategic objectives.

Our increased institutional capabilities have been deployed with great efficiency to provide a rapid and sustained response to the brutal 2014 attack against Gaza. The effectiveness of our emergency intervention in Gaza clearly reflects our ability to creatively mobilize resources and efficiently coordinate disbursement on the ground within the context of a highly turbulent and restrictive external environment.

This year also witnessed the institutional elections of a new Board of Trustees, Board of Directors and respective institutional committees for the term 2014 to 2017. All levels of governance have embarked on setting their targets and plans in line with the roadmap set by the Board of Trustees.

With love and admiration WA bids farewell one of the foremost leaders who had become a world icon and a pillar of Palestinian life, our founding member Mr. Said Khoury, who sadly passed away this year. Mr. Khoury's humility and dedication to Palestine and to the WA exemplify his charismatic leadership, business vision and above all his nationalistic commitment in all his endeavors. We will all deeply miss his guidance and tenacity.

Achieving even greater success in the future is the priority of every Association trustee, member and employee. One of our most significant challenges is the need to increase programmatic expenditures in the current sociopolitical turbulence while targeting a decrease of administrative costs; diversifying funding resources when funds are becoming scarcer; and providing innovative approaches and interventions while holding on to our values and heritage. This challenging set of parameters that characterizes the coming period requires a diligent balanced approach we aim to strike.

Institutional development goals include engraining a programmatic approach within the WA, introducing succession plans, sustaining efforts at fully automating day-to-day operations, and adopting ISO quality management systems across all programs. We are diligently working towards creating a sustainable development ecosystem that empowers Palestinians to realize their full potential, and the full potential of Palestine's civil society.

I would like to express my deep gratitude for all those who have contributed to our journey of growing achievements and success in serving our people.

# LETTER FROM THE DIRECTOR GENERAL

Innovation, partnerships and success are three words that sum up the year 2014 for the Welfare Association. We've continued to grow and empower Palestinians under distress, thanks to the generous and sustained support of partners, members and our vast network of stakeholders.

Together with our partners, benefactors and donors, we focused our efforts on supporting Palestine's vibrant civil society, reviving Palestinians' rich culture, empowering individuals with educational, health and career development opportunities, and supporting Palestinians under attack in their struggle for survival and resilience. We invested more than USD 41 million in the West Bank, Jerusalem, Gaza, 1948 Areas, and refugee camps in Lebanon; dedicating 29% of our expenditures to Culture, 28% to Emergency Relief and Assistance, 25% to Community Development, and 19% to Education.

Our achievements this year were plentiful, and I am especially proud of our ability to rapidly and effectively respond to the brutal attack against Gaza this year. We launched the "Save Gaza" campaign within 48 hours of the attack. Our call for emergency relief through "Save Gaza" successfully raised USD 10 million by mobilizing individual citizens, and private sector and civil society organizations from across the globe. We leveraged the raised amount to offer holistic interventions that supported 500,000 Gazan citizens.

This year also witnessed a multitude of highlights at the institutional level; the most significant of which was the launch of our 2014-2016 Strategic Plan. This phase's plan builds on our 30 years of experience in serving Palestine, and mainstreams the principles of innovation, excellence, and sustainability across our work. We have also taken multiple steps to maintain and enhance our good governance procedures including the full automation of our processes, reaching a partner-base of more than 400 stakeholders, and diversifying our funding resources by reaching out to Arab and Palestinian diaspora in the USA and Europe.

We are always honoured to work with our partners and seek to find the best methods to achieve the sustainable development of Palestine. In this context, I would like to thank all our partners and donors for their generous and continuous support of our work.

I invite you to read this year's report and hope that you will feel the same sense of joy and pride I do as you read about some of our contributions to the empowerment of Palestine and Palestinians.



Tafeeda Jarbawi Director General

### I. ABOUT US

In 1983, a group of Palestine's most prominent business and intellectual figures met to discuss how to mobilize their social and financial capital to support their country. Their meeting resulted in the establishment of our association, The Welfare Association (WA).

We are an independent non-profit organization that strives to ensure the sustainable development of Palestinians and Palestinian communities in Palestine and in Lebanon.

Three decades from our founders' first meeting, we have become the largest and most prominent Palestinian non-profit organization. We have invested more than USD 550 million in Palestine's development over the past 32 years.

# Our Vision

The Welfare Association envisions the Palestinian people as citizens of an independent, free, and democratic Arab Palestine, living in dignity, prosperity and self-fulfillment, with equitable access to opportunities to realize their full potential with distinction and creativity.

# Our Mission

As a leading non-governmental Palestinian development organization, the Welfare Association strives to make a distinguished contribution toward furthering the progress of Palestinians, preserving their heritage and identity, supporting their living culture and building civil society. It aims to achieve these goals by methodically identifying the Palestinian people's needs and priorities and establishing the soundest mechanisms to maximize the benefits from the available funding resources.

# Our Values

- National commitment
- Independence
- Professionalism

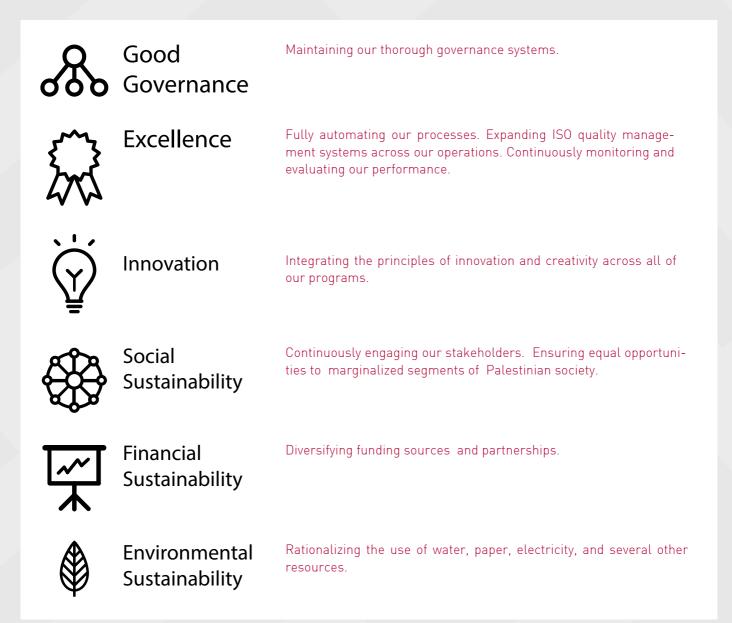
# Our Objectives

- Empower Palestinians to achieve their goals and aspirations, and to contribute to their economic and social development.
- Empower Palestinians to preserve their heritage and identity and, support their living culture
- Assist civil society institutions to provide services that respond to the needs of Palestinians abiding by the principles of good governance and sustainability.
- Provide rapid and effective responses to emergency situations that may put the life, security, and health of Palestinians at risk.

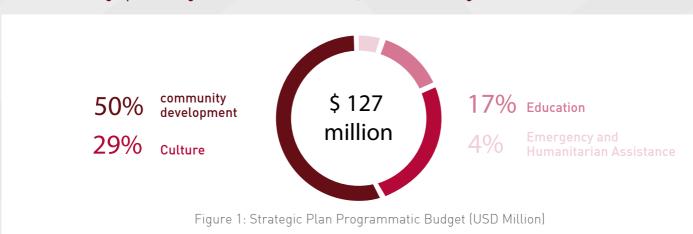
We achieve our objectives by focusing on the sectors of **Education**, **Culture**, **Community Development**, and **Emergency and Humanitarian Assistance**.

# Our Current Strategic Plan (2014-2016)

The year 2014 marks the beginning of our fourth decade of commitment to Palestine and the beginning of our current strategic plan. The 2014-2016 plan was developed using the balanced scorecard methodology to ensure efficiency and functionality. The current plan was built around the following principles:



The current strategic plan's budget is set at USD 127 million, distributed among our sectors of intervention as follows:



# II. YEAR IN REVIEW

# **Institutional Developments**

This past year has witnessed serval successful initiatives, enabling us to reach over 1 million Palestinians, half of which are women.



In parallel, we have made significant steps to ensure operational excellence, including:

- Enhancing our digital presence on multiple social media channels.
- Expanding the ISO 9001:2008 certification.
- Fully automating our day-to-day processes using an internal Enterprise Resource Planning (ERP) system.
- Electing a new Board of Trustees and a new Board of Directors.
- Obtaining the Equivalency Determination Certificate, allowing us to accept tax-exempt contributions in the U.S.A.
- Diversifying our donor and partner base to include partners from Europe and the United States of America.



#### **Ensuring Environmental Sustainability**

This year's elections were the first ever to be held electronically, reflecting the integration of technology in our day-to-day operations. To maximize efficiency, we also launched a mobile application that provides access to all our documents, including our Governance Manual. This is being used during board and committee meetings and has resulted in significant paper savings, in alignment with our green-office policy.

#### **Revenues and Expenditures**

#### Revenues

This year witnessed a significant increase in contributions locally, regionally and internationally, from individuals, civil society institutions, and the private sector. Total funds raised reached USD 44.7 million, USD 42.5 million of which were allocated to our programs. In response to the brutal attack on Gaza, we launched the "Support Gaza" appeal, which mobilized an array of stakeholders and successfully raised an additional USD 10 million.

The following figures depict sources of our revenues, and their distribution across our sectors of intervention for the year 2014.

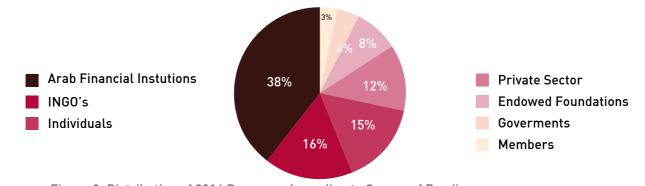


Figure 2: Distribution of 2014 Revenues According to Source of Funding

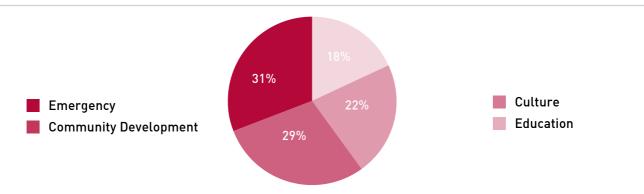


Figure 3:Distribution of 2014 Revenues According to Sectors of Intervention

### Expenditures

Our 2014 expenditures amounted to approximately USD 41.2 million, used to implement over 300 projects across our sectors and areas of operation. Expenditures were disbursed as follows:

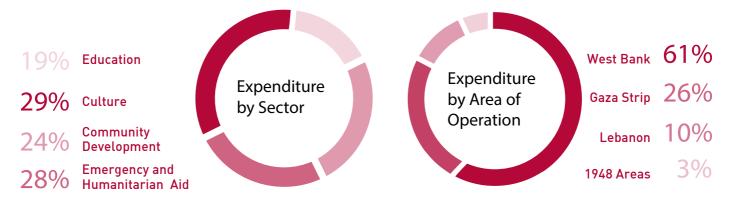


Figure 4: (% of Total Expenditure) Figure 5: (% of Total Expenditure)

Expenditures in Gaza amounted to 10,000,000 USD. Expenditures in Jerusalem amounted to 10,000,000 USD.

# III. OUR IMPACT

# 1. Education





# 7.96 MILLION USD INVESTED





Naturally, education is at the core of our strategy. We implement a comprehensive set of programs to enhance the quality of education at all levels, from preschool to postgraduate studies.

#### (A) Early Childhood Education: Sukkar

Sukkar provides Palestinian children with the world-class early childhood education opportunities they deserve. We do that by enhancing the skills of kindergarten teachers and administrators and upgrading infrastructure. We also work on integrating hands-on art activities into the educational experience. In parallel, we continuously raise parents' awareness around children's physical and mental wellbeing.

#### FROM THE FIELD:

"

Sukkar's workshop has completely changed my teaching methods. I now look at my work with the children from a totally different perspective, I pay attention to every word they say, I engage them in a lot of hands-on activities,

I consider a lot more factors than I used to do in the past.

Waheeba, Teacher at El Salam Kindergarten - BaitDuqqu

### Early Childhood Education: 2014 Achievements







250 Teachers trained



1,000 Children engaged in art activities through the Art Bus.



6,000

Children benefit from a higher-quality educational experience.

#### **IN PICTURES**





#### ◆ IN FOCUS: The Art Bus ◆



Children are born creative; nurturing their creativity is essential for ensuring innovation in any society. Art is one of the many tools we use to achieve this and to offer a medium for much-needed selfexpression.

**The Art Bus** is fully equipped with colors and materials needed to unleash creativity. Trained volunteers use the bus to roam marginalized areas of our beloved Palestine. To date, the Art Bus has reached more than 1,000 children.

One of our most memorable visits was to the MaKassed hospital in Jerusalem to visit children wounded as a result of the latest attack on Gaza. After three consecutive days of arts activities, their despair was replaced by excitement and hope. Our aim is to reach all of Palestine's children, inspiring hope and happiness for a brighter tomorrow.

The Art Bus has been made possible by the generous contribution of Afifi Busses and several individuals.

#### (B) Schools of Excellence



Schools of Excellence works on counter acting the mobility restrictions Palestinians face on daily basis. It implements various components to ensure that children and youth have access to up-to-date knowledge wherever they are. Tafkir ensures exposure to up-to-date knowledge and techniques by integrating technology into education. We developed a technology lab model to train educators on incorporating technology in their teaching methods; our model was adopted by the Ministry of Education, and has been used to upgrade the infrastructure across 27 schools to date. Trained Tafkir educators have successfully designed 55 Arabic educational games that are available online (http://www.alnayzak.org/lobs/). The Remedial Education component on the other hand ensures that children continue learning despite school closures and disruptions. We do so by training educators, establishing remedial education centers, and raising parental awareness of the importance of creating a learning environment at home.

#### FROM THE FIELD:



I was getting really low grades at school and that was making me unhappy. I have been attending support classes for some time now, I am now much more satisfied with my school grades... my grades have improved from 55% to 74%!

Mohammed - a Remedial Education student



Palestinians have to be resourceful to overcome resource and mobility restrictions imposed by the occupation. Creativity is at the core of resourcefulness and this is why we ensure that Palestinian students are engaged in a multitude of extra-curricular activities, ranging from arts to sports to leadership programs. In addition to training educators on integrating extra-curricular activities into education, we connect engaged schools online, allowing t hem to exchange ideas and projects.

#### \_ Alternative Education —

We supported the founding of a coalition of parents and civil society organizations keen on fostering alternative educational systems in the 1948 areas. The coalition has enabled some schools to adopt an educational model that preserves Palestinian identity, fosters creativity and most importantly, ensures that students continue to speak Arabic, their own mother tongue.

#### FROM THE FIELD:



I attended Hewar up until Secondary School when I transferred to university. After changing schools I realized that Hewar offered me a much more liberal educational experience. It helped me learn how to adapt to new environments; I also developed my own way of thinking at Hewar. Teachers always say that my questions are unexpected and lead to insightful class discussions.

Marwan, 15 years old - former Hewar School student

"

#### (C) Universities Program

Support of Higher Education Institutions is at the core of our programs. We launched Zamalah in partnership with the Bank of Palestine to invest in the human capital of Palestinian Higher Education. Zamalah offers university professors professional and academic fellowships outside of Palestine, providing exposure to the latest developments around the world. Zamalah fellows transfer the skills they gain to emerging youth.

We also offer students scholarships and grants, allowing them to complete university degrees in multiple fields at world-class universities.

### Schools of Excellence: 2014 Achievements

Tafkir



Technologyenabled schools.



Robotics clubs established.



Teachers trained.



Educational games created.

Remedial Education







Extra-curricular Activities -



Schools introduced extra-curricular activities.

Teachers trained on integrating extra-curricular activities into education.

Students participated in extra-curricular activities.

# Universities Program: 2014 Achievements

1 Million

Invested

Universities Engaged In Zamalah.

Zamalah Fellows.



**University Students** On Scholarship.

#### ♦ IN FOCUS: Higher Education Scholarships



Omar, 21 years old, was always determined to receive a world-class education. He achieved remarkable results in the SAT tests and got accepted at the American University of Beirut in 2010. Omar could not afford the university's tuition, he applied for and successfully received a full scholarship through our Higher Education program. His four years of academic excellence and civic engament proved that it was a well-deserved scholarship. Omar graduated in 2014 but his journey for excellence did not stop there: he has applied and been accepted in a Master's program in Health Sciences.

This was made possible by the generous support of Mr. Tayseer Barakat.

#### IN FOCUS: Bringing International Scientific Advancements to Palestine: Zamalah



In partnership with



Dr. Khalid Dimyati was the first Zamalah fellow to return home after a research-training visit to India. Dr. Dimyati completed a liver transplantation training course at one of the world's most advanced liver transplantation facilities: the Apollo Hospital in New Delhi. During the fellowship, Dr. Dimyati also visited India's Madanta Institute of Liver Diseases and Transplantation.

During his fellowship, Dr. Dimyati participated in liver transplant surgeries for infants and conducted a joint research project on a new technique to assist the restoration of blood supply after surgery. Dr. Dimyati is currently the Chairman of the Surgery Department at Al Najah University Hospital where he is building on knowledge and advancements he was exposed to during the fellowship.



The fellowship program provides immense exposure that is necessary for the development of scientific research in Palestinian universities.

Dr. Khaled Dimyati

#### (D) Mustaqbali: From Early Childhood Education to Employment



In 2009, 1,804 Palestinian children were orphaned as a result of the war on Gaza. We partnered with The Abraaj Group to establish Mustaqbali, a holistic and comprehensive 22-year program that provides orphaned children with the skills and opportunities necessary to lead healthy, independent and productive lives.

Mustaquali caters for the three key aspects of education, health, and career development. This year, Mustaquali's investment totaled USD 1.2 million.

#### Mustaqbali: 2010 - 2014 Achievements

Education and Economic Empowerment

600

Children enrolled in KG.

°°° □Δ□ 1,000+

Students receive school supplies and remedial education.



221

Students enrolled in university and 75 graduates.



100 +

Youth trained on essential career skills.



67

Start-ups established.

Health



400

Children, and 10 mothers benefited from psychosocial support.





153





Children with special physical and mental health needs received rehabilitation support.

#### ◆ IN FOCUS: Mustaqbali's Holistic Approach ◆



Yasmin is a 15 year old who lives with her mother and five siblings in a little house in Gaza. She lost her father during the Israeli aggression against Gaza in early 2009; he was killed on his way to the hospital where he was to undergo a dialysis session. After her father's death, Yasmin started suffering from anxiety and started detaching herself from day to day activities. This all negatively affected her academic performance. When Yasmin enrolled in Mustaqbali, our staff gave her access to the support she needed on both the academic and psychological levels.

Her counselor not only worked with her to overcome her tragic loss, but also helped her improve her learning techniques. Yasmin also registered in our remedial education program as she was struggling with her Math. At the end of the year, her Math score remarkably reached 100%. Yasmin is now one of Gaza's top students. Her dream is to become a doctor, a nephrologist, to help people that suffer from chronic kidney disorders, like her late father.

#### **IN PICTURES**





# IN PICTURES



Robotics and Scientific Research activities conducted in Jerusalem in partnership with Faisal El Husseini Organization and Wajdi College of Technology

#### 2. Culture



# 12. 1 MILLION USD INVESTED





We have always recognized culture as a key determinant of preserving Palestinian identity and development. We initiated multiple flagship programs in an effort to nurture Palestine's rich cultural heritage.

#### (A) Encouraging Self-Expression: Ta'bir



Artistic expression plays an important role in fostering wellbeing and leadership. Ta'bir enables children and youth to unleash their creativity and to express themselves through drama, music, art and photography to name a few.

Pictured opposite are "Al Sununu", a musical performance of national heritage was held in Jerusalem in partnership with The National Institute of Music and the Elena Rostropovich Association.

#### Ta'bir: 2014 Achievements

7



Mobile studios established at 7 schools.

21



Teachers trained on animation development

472



Students trained on animation development.

152



6+



Arts performances conducted by Ta'bir participants.

70



Students trained in puppet making.

# ♦ IN FOCUS: Ta'bir's Animations

One of Ta'bir's most exciting initiatives is one bringing together educators and students to collaborate on creating animations. As part of this initiative, we train teachers, and they in turn pass the skills on to their students. Trained teachers can interact and exchange their productions on a portal that we specifically created for this purpose: http://animationineducation.ps/

Mr. Nasser attended training as part of the program. He subsequently passed his skills to 80 of his students. Mr. Nasser and his students then produced eight animated films; one of these took part in the "Palestinian Inspiration" contest and won first place. The team also participated in the "Belgian Project" contest and won one of its awards. Ahmed is one of Mr. Nasser's students who excelled upon participation in this innovative initiative, while telling Ahmad's story Mr. Nasser told us: "Ahmed was an ordinary student, he never stood out among his peers. During our training sessions, Ahmed's creativity and passion unraveled before my eyes. He actually created a full movie called "Abu El-Arabi" on his own. "Abu El Arabi" embodies his feelings about the repetitive raids of the occupation forces against Al-Jalazoun camp. Ahmed has excelled so much that he has received a job offer to become a trainer at Al Qattan Foundation!"

This program was generously supported through the Jerusalem campaign.

#### (B) Preserving Cultural Heritage: OCJRP



The Old City of Jerusalem Revitalization Program (OCJRP) conserves the Old City's rich cultural heritage while simultaneously contributing to Jerusalem's sustainable development, it has been extended to cover the old city of Nablus. We work with craftsmen on restoring historic buildings of Jerusalem and Nablus, creating jobs and providing users of restored buildings with the necessary infrastructural and sanitation needs. To preserve traditional architecture and building techniques, we are also training architects, craftsmen, and developers on techniques to preserve traditional architecture and to generate knowledge. This year, we initiated a documentation study of one of Palestine's most unique buildings: the Mamluk School that overlooks Al-Aqsa Mosque in Jerusalem. http://ocjrp.welfare-association.org/en

#### OCJRP: 2014 Achievements



8

Historic documentation studies initiated.



100 +

1001

professionals trained.



40+

Historic houses preserved and renovated.



10+

Community awareness activities implemented.



20,000

Working days created.

# ◆ IN FOCUS: Burj Al-laqlaq ◆



The Burj Al-Laqlaq Community Association is located on 4,046 m2 at the North East side the Old City of Jerusalem. Surrounded by the ancient walls of the Ottoman city, Burj Al-Laqlaq is home to Jerusalem's largest open spaces dedicated to recreational and sports use. With the support of the Arab Fund for Social and Economic Development, we renovated Burj Al-Laqlaq's open spaces, which now host a multitude of youth-centric and sports activities. The association also continues to implement unique programs that engage women and youth in an effort to strengthen community ties and nurture culture. With the support of the Swedish International Development Cooperation Agency, Burj Al-Laqlaq developed an application called "Live Jerusalem" which maps out Jerusalem's historic and cultural sites, promoting the city's history and heritage.

#### (C) The Palestinian Museum

the palestinian museum The Palestinian Museum is a unique virtual and physical space where Palestinians can explore their past, present and future, andmost importantly mobilize beyond current uncertainties and fragmentation.

www.palmuseum.org



#### Awards:

- Best Logo, International Design and Communication Awards.
- Best Corporate Identity, International Society of Typographic Designers.

In Birzeit, the external structure of the Palestinian Museum building has finally been completed, and work on stone-cladding has begun. The planting of the Museum gardens with trees and flowers native to Palestine is also well underway. As for the inaugural exhibition, Never-Part, over 280 interviews have been conducted with Palestinians living around the globe. The exhibition provides an alternative narrative of the history of Palestine through stories of ordinary Palestinians about their most treasured possessions.

Some of the Museum team's efforts have already been rewarded: in November, the Palestinian Museum won the prize for Best Logo at the 2014 International Design and Communication Awards (IDCA), as well as winning 'Best Corporate Identity' award (typography/logotypes/brandmarks) in a competition organized by the International Society of Typographic Designers in Britain.

The Museum has also successfully taken part in several key cultural events in Palestine this year. The first was in April, when the Palestinian Museum celebrated the Pope's visit to Palestine with a project called 'In the Presence of the Holy See'. The project decorated Manger Square in Bethlehem with images in which European classical paintings were merged with photographs from the press and the UNWRA archives; they explored the reality of life for Palestinians living in the 'Holy Land' under occupation.

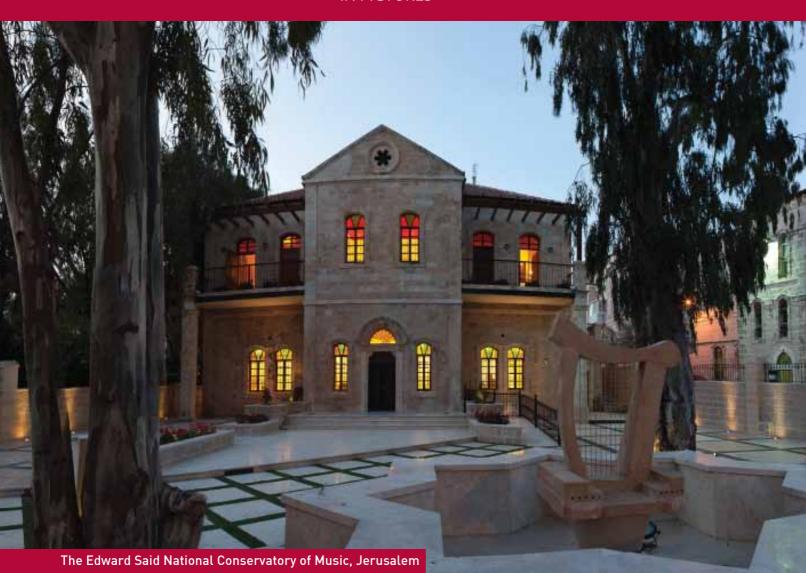
In October and November, the Museum took part in a nation-wide contemporary art biennale, Qalandiya International 2014. The Museum as an institution played a key organizational role in the biennale, titled 'Archives: Lived and Shared', as well as contributing an exhibition called 'Introduction to Palestinian Museums' which highlighted the collections, specializations and role of 39 Palestinian museums.

The 'Family Album' project, meanwhile, was launched seeking out photographic treasures hidden away in the homes of Palestinians, and which constitute a visual history of Palestine and its people. The photographs are being digitized and preserved in an archive, open to the public.

In collaboration with the Institute for Palestine Studies, the Museum is also working to produce an interactive, online timeline of Palestinian history from the mid-nineteenth century to the present day, to be accessible both within the Museum and on its website.

Further, 2014 saw the establishment of a series of workshops for museum employees, in collaboration with the Goethe Institute in Ramallah. In the summer, the Museum participated in the Birzeit Heritage Week and in November it was also a key participant in the 'Science Days' festival.

# IN PICTURES





### 3. Community Development





# 9.65 MILLION USD INVESTED





Our work in the community development sphere focuses on four main pillars: ensuring food security, empowering communities, ensuring health and wellbeing, and empowering youth.

# (A) Ensuring Food Security

Palestinians face daily confiscation and destruction of land and water resources and limitations in electricity supply due to the Israeli settlements, the Apartheid Wall and numerous checkpoints and arbitrary roadblocks. 50% of Palestinians are at risk of food insecurity. The situation is particularly severe in Gaza, where the majority of the population relies on humanitarian assistance. Many Palestinian farmers cannot afford to support their agricultural businesses, resulting in reduced food production. Hasad trains farmers on best practices to achieve high quality produce; Moreover, Hasad connects farmers with new marketing opportunities leading to improved food security. Palestinian Farmers Association is to launch the One Million Trees campaign along with several other partners. The campaign is well underway and 20,000 trees have been planted since its launch in 2012 so far.





#### (B) Open Spaces: Bayyarah



Open spaces are key to strengthening the community fabric, promoting good health, and allowing children to engage in physical activities. Through the Bayyarah project, we develop playgrounds and recreational facilities where adults can interact and children can play. All of Bayyarah's facilities are accessed free of charge and are designed to accommodate children with disabilities.



18 Bayyarahs have been developed over the past three years. This year, and in partnership with the Bank of Palestine, six Bayyarahs were built in Jenin, Tulkarem, Nablus, Qattanna, Tal El Hawa, and Jabalya. These benefit more than 60,000 residents. To fully utilize the created open spaces, Bayyarah is collaborating with our other programs including Mustaqbali, Sukkar, and the Art Bus.

#### (C) Comprehensive Development: Wadi Gaza



Wadi Gaza is a fully integrated program that aims to comprehensively develop the village of Wadi Gaza. It achieves this by enhancing residents' quality of life and fulfilling their rights to basic education, healthcare, and infrastructure, Abu Eissa one of Wadi Gaza's residents, applied for financial assistance to start a small business; a small farm to raise livestock. He received livestock and services valued at USD 9,000. We continued to support him by offering veternary and other services, enabling him to become financially independent and debt-free, only 9 months after starting his business.



"Don't give a man a fish, teach him how to fish. I think it is very important that development organizations start implementing this philosophy because no one wants to be dependent on others. The Welfare Association has given me this opportunity and is the first to do so in Wadi Gaza." – Abu Eissa



#### (D) Fostering Health and Wellbeing



We initiated the Shams program to advance rehabilitation services for individuals with disabilities by collaborating with the community based rehabilitation institutions. With the generous support of Al Fadl New Trust Fund, Shams spearheaded multiple support efforts this year, including constructing and equipping new buildings for the Qaqun Association and the Blind People's Association in the West Bank.

In collaboration with Al Manarah Association, we launched Al Manarah, the first of its kind website and mobile application that offers audiobooks and print Brail books in the Arab world. www.arabcast.org

Additionally, we support specialized care units in hospitals to provide quality care for critical cases. This year witnessed the opening of the cardiac catheterization department in the Nazareth English Hospital.

#### Health & Wellbeing: 2014 Achievements



2 Disability care facilities built and equipped 1 cardiac catheterization department launched.





children received assistive devices.



60 Braille stories printed.

#### (E) Empowering Youth

#### Investing in youth, investing in the future...



The transition from education to employment is difficult for young people across the world, but is particularly so for the youth in Palestine. In order to facilitate the transition, we introduced a highly effective and scalable program: The Youth Employment Support (YES) Program. YES targets Palestinian youth aged between 15 to 29, and aims to bridge the gap between the unemployed and the labor market's needs. YES offers youth multiple forms of support including technical training, vocational training and entrepreneurship support. Through the YES portal, job seekers can access paid internship and apprenticeship opportunities that significantly enhance their employability.

We also leveraged the power of technology to scale our youth empowerment efforts by launching an online career-counseling portal in partnership with the Directorate of Education in Jerusalem. "The compass" helps students in Jerusalem identify the ideal career path by matching their interests and backgrounds with existing data about academic institutions and colleges in Palestine. It also offers guidelines for both educators and parents guiding students to the educational path that best suits their future careers. www,boosaleh.ps

#### YES: 2011-2014 Achievements



Youth supported through YES.



1

Young people

trained.

Careercounseling portal launched.



3,600+

young people obtained internships.



young people obtained i nternships.



4

enterprises seeded 81% enterprises continuing to work.

# ♦ IN FOCUS: Fostering Entrepreneurship ◆

"FastForward" is Palestine's first startup accelerator. Established in 2013, it provides aspiring Palestinian entrepreneurs with the resources they need to succeed in the global market. Selected startups are given a seed investment of USD 20,000, project-based mentorship from expert business advisors, prime office space and services, a library of educational resources and access to a network of investors. FastForward worked with several unique local startups, including:

Red Crow Intelligence provides a security intelligence service that sifts and examines all available raw data and turns it into the concise and invaluable, intelligence, that the client needs to make informed decisions, with an emphasis on new media. www.redcrow.co

Bareedee focuses on improving postal delivery challenges in the MENA region. It offers consumers multiple functions, including the ability to track deliveries online. www.bareedee.co

Fadfid is an online portal that tackles the stigma around seeking psychological support; it connects those seeking support with trained and professional psychological support providers online. www.fadfid.com

In partnership with:



#### (F) The Welfare Association for Youth (WAY)

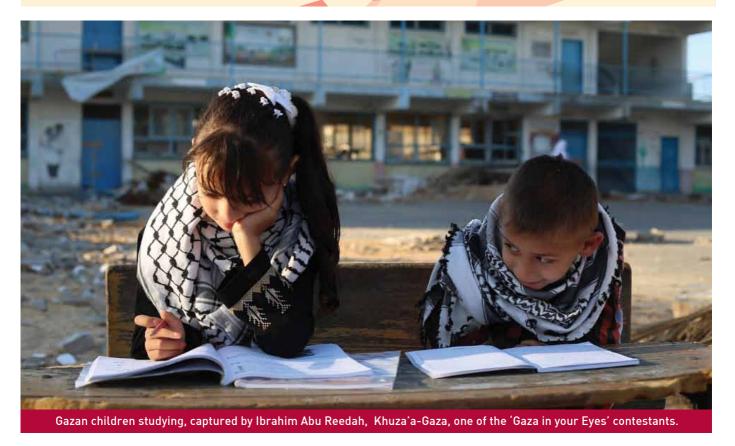
WAY is a youth network that supports our work; WAY offers young Palestinians the opportunity to be active citizens who utilize their skills and networks to contribute to Palestine's development. http://www.wa-youth.org/

#### WAY: 2014 Achievements





#### ◆ IN FOCUS: WAY Youth Mobilize for Gaza ◆





WAY's members continue to demonstrate the invaluable role that civically engaged youth play in furthering development. In 2014, WAY organized numerous events to raise awareness about local realities in Palestine. These included the International Palestine Marathon, Cycling for Palestine, as well as a screening of the film "5 Broken Cameras" in Dubai.

One of WAY's most notable achievements was in fundraising for Gaza in response to the brutal 2014 Israeli attack. WAY put all its projects on hold and launched several campaigns to raise funds for the people of Gaza in different parts of the world.

WAY also announced the "Gaza in your Eyes" photography contest to empower young talents in Gaza. The winning photos were used for WA 2015 calendar.

#### **IN PICTURES**







# 4. Emergency And Humanitarian Assistance





# 11.51 MILLION USD INVESTED





Palestinians live in a chronic state of emergency where wellbeing and survival are continuously at risk. In recent years, the access of humanitarian organizations has deteriorated as a result of the proliferation of checkpoints, closures and increasingly restrictive procedures. This is why supporting Palestinians' resilience remains as one of our top priorities. We have the ability to mobilize rapidly and effectively to respond to the needs, especially when Palestinians are under attack. Our efforts in this sphere have two components:

- Humanitarian Assistance and Health Services

We respond to the needs of Palestinian families with The Family-to-Family Program; it currently supports 2,000 marginalized families by providing monthly financial assistance.

Emergency Assistance

On the 8th of July 2014, the Israeli occupation waged a brutal military attack against Gaza, killing 1,563, injuring 1,100, and rendering 100,000 homeless. 2,100 children, half of whom were under the age of 6, became orphans as a result of the attack. In response, we immediately launched the "Support Gaza" appeal, an initiative that had a significant impact locally, regionally and internationally. We raised USD 10 million.



Our prompt response to the situation in Gaza led to providing displaced families with needs right from the very day of the aggression. Our strong presence on the ground, wide network of partners, and expertise in coordinating with local and international governmental and international entities helped us to reach more than 500,000 individuals, supplying basic needs, ranging from food and shelter to fuel and medical supplies.

We immediately developed and implemented a comprehensive emergency plan, coordinating with other organizations on the ground, ensuring complementarity and continuity, and avoiding any duplication of effort.



We are providing the basic needs to as many people as we can but the situation here is indescribable and it is only getting worse. People's expectations have been reduced to a minimum; they simply want a good night's sleep. Even that has become something they would consider themselves lucky for. We were told to evacuate our homes after many buildings were bombed in our neighborhood. Our only option was to spend the night in one of the shelters. In spite of all of this, we are doing all we can to support people to survive the situation.

Maha Muhaisen, Mustagbali Program Manager

We remain on the ground in Gaza, supporting students' transitions back into schools, and contributing to the reconstruction efforts. We have launched the initiative "Together for Gaza", a comprehensive rehabilitation plan, with a budget of USD 40 million.

We have been working on the ground since the very start of the Israeli aggression and are continuously improving the services we provide. We might not be able to make our people and children feel safe but we do our best to protect them and reduce their suffering. It is true that many are still suffering but that is exactly why we should continue providing what we can and unite together so we do not feel lost in our own country."

Fadi El Hindi, Gaza Area Manager

#### FROM THE FIELD:

#### Palestinians displaced from Syria to Lebanon



Five-year old Ahd lived in the Yarmouk Refugee Camp in Syria. During conflict in Syria, Yarmouk became a war zone, leading to the displacement of thousands of Palestinians to Lebanon. Among those displaced were Ahd and five members of her family.

They moved to Lebanon where they had no choice but to live in a school that was turned into a shelter for the displaced. Fortunately, Ahd was registered in Ein El Helwa nursery, where she participated in a comprehensive educational program that we specifically formulated for Palestinian children who fled from Syria.

While the nursery was providing Ahd with a safe learning environment but her displacement was still affecting her. Ahd's hyperactivity hindered her ability to sit still and focus.

One of her teachers came to her help by means of mental games and drawing. During a follow up visit at Ahd's accommodation, the teacher found out that the whole family shared a single room. She realized that this must be the reason for Ahd's behavior at the nursery, as the extremely confined family living space severely limits her ability to play. The teachers started providing more time to play, draw, and have fun. This has enabled Ahd to make significant progress, both socially and academically. And now actively participates in class, is scoring higher grades and has developed new friendships at school.

29

#### 2014 Emergency Assistance

#### 500,000+ PALESTINIANS ASSISTED

Basic Necessities



23,000

families received 70,000 mattresses, blankets and pillows.



3,000

families received rechargeable lighting sets.



43,500

food packs distributed.



30,000

Hot meals distributed at 5 Hospitals.



6,400

Health Interventions

Cubic meters of water provided for house use.



11

Drinking water reservoirs installed at 8 shelters within one week of the attack.



\$700,000

Worth of pharmaceuticals and equipment provided.



314,000

liters of fuel provided to healthcare facilities.



3

Mobile clinics operated, serving 6,000+ people.



450

Injured people with disabilities received community based Rehabilitation services.



11

Psychosocial counseling units created at schools.



50,000

Children participated in therapy sessions.



90

Hospitalized and wounded gazans receive psychological support.

\_ Transitioning Back Into Normalcy \_



Educational facilities rehabilitated.



365

Houses reconstructed.



18,300

Students received school bags.



Children provided with winter clothes during Eid.

#### **IN PICTURES**





# IV. ENCOURGING EXCELLENCE AND INNOVATION

# 250,000 USD Awarded... 50,000 USD Each

We continuously strive to encourage local innovation and models of excellence. Every year, our series of Awards grants individuals and organizations contributing to Palestine's sustainable development with the recognition they deserve. This year, we have introduced two new awards, the WA Education Award and the WA Gaza Strip Award. All award nominees are evaluated by independent juries thus ensuring a transparent and impartial selection process.

#### 1. WA Achievement Award: The Late Abdul Aziz Shakhshir Culture Award "We will get there someday"

The Shakhshir Award is dedicated to excelling organizations contributing to the social, economic, and cultural development of the Palestinian people. This Award was made possible by the generous contribution of Mr. Akram Abdelaziz Shakhshir.

WHO	WHAT
Sareyyet Ramallah Ramallah	Sareyyet Ramallah promotes national commitment among Palestinian youth. They introduced the Contemporary Dance Festival, a unique initiative for integrating people with disabilities into society. http://www.sareyyet.ps
Mada al-Carmel Haifa	Mada generates diverse research and analyses on the social, economic and historic life of Palestinians in the 1948 areas. http://mada-research.org/en/

We would like to thank members of the jury: Ms. Faten Farahat, Mr. Iyad Barghouti, Mr. Khaled Hourani, Mr. Mahmoud Hashhash and Mr. Yusri Darwish.

#### 2. WA Youth Award: Mounir Kaloti Award "For a better tomorrow, we Innovate"

The Youth Award supports Palestine's innovative entrepreneurs, and it is made possible by the generous contribution of Mr. Mounir Kaloti. This year's five winning initiatives operate across Palestine:

WHO	WHAT
Ayman Musbah, AbdelRahman salem, Iyad Abu Samrah (AAI) Jerusalem	"The Bethlehem E-guide" is a mobile application offering users with a virtual guide of Bethlehem using the Augmented Reality technology. The application will crowdsource images, videos, and information about the city's attractions, and virtually present them to users.
Jamal Khalaf, Tareq Khanfah, Mahmoud Qasarwa, Yasmin Ateeq <b>Nablus</b>	"Nabd" is an affordable English and Arabic Braille printer that operates without a computer; the printer is wireless and can directly print documents transferred to it via a USB dock.
Ahmed Abu Erra Jenin	"The Thermal Pillow" is a pillow with heat sensors that monitors children's body temperature while sleeping. The monitors wirelessly notify another device that is carried by the parents should the child's body temperature exceed 38 C°.
Jerius Barhoum, Hanna Bishara, Rana Tannous Tarsheha	The "Returning to our Roots" group will rehabilitate anabandoned open space in the old city in Tarsheha, transforming it into The Cultural Gallery, where young artists and craftsmen can freely interact and display their work.
Yasser Mostafa Gaza	"Bidak Hada" is an online portal that connects free-lancers and those seeking their services. The portal allows free-lancers to post their portfolios and qualifications, and allows those seeking a particular service to filter and identify the appropriate service provider.

We would like to thank members of the jury: Ms. Hania Bitar, Mr. Nabil Awad, Dr. Safa Naser Eddin, Eng. Tareq Thabet and Mr. Waleed Namour.

#### 3. WA Jerusalem Award: The Late Ragheb Kaloti Award "For Jerusalem, we work"

The Kaloti Award is dedicated to empower community development efforts in Jerusalem; it is made possible by the generous contribution of Mr. Mounir Kaloti.

WH0	WHAT
Palestinian Vision (PV) Jerusalem	PV empowers youth to collectively act towards Palestine's socioeconomic development.  www.palvision.ps

We would like to thank members of the jury: Mr. Ahmad Shurafa, Dr. Baker Awawdeh, Mr. Munir Kleibo, Mr. Sami Al Yousef and Ms. Shifa Jayousi.

#### 4. WA Education Award: Nabil Hani Qaddumi Award "Excellent schools for a better future"

The Education Award aims at encouraging excellence in education through implementing creative community education efforts. The award specifically encourages educational innovations in the fields of technology, arts, and social impact. It is named in honor of Dr. Nabil Hani Qaddumi in appreciation of his invaluable efforts and dedication to Palestine and the Welfare Association. This year's winners are:

WHO	WHAT
Hewar – The Arab Association for Alternative Education Haifa	Hewar was founded by a group of parents and activists who felt it was imperative to establish an alternative educational framework for Palestinian children in Haifa.
Light and Hope School for the Blind Gaza	The school works to empower children with visual impairment by providing educational and psychological support services.
Jerusalem Princess Basma Center for Disabled Children Jerusalem	The center works on the integration and empowerment of children with disabilities, with a focus on autistic children, their families and communities through: physical rehabilitation, inclusive education, and influencing policy and legislation.

We would like to thank members of the jury: Eng. Aref Husseini, Mr. Hazem Abu Jazar, Ms. Lubna Katbeh, Dr. Naser Saafeen and Ms. Rana Diab.

#### 5. WA Gaza Strip Award: Falak and Abdel-Kareem Kamel El Shawa Award "For Gaza"

The Shawwa Award is devoted to civil society organizations' achievements in the Gaza Strip. It is made possible by the generous contributions of the sons of the late Ms. Falak and Mr. Abdel-Kareem Kamel El Shawa.

WH0	WHAT
Atfaluna Society for Deaf Children (ASDC) Gaza	ASDC provides people with hearing impairment quality education, rehabilitation and job training, empowering them to become socially and economically independent.

We would like to thank members of the jury: Mr. Ahmad Sourani, Mr. Amjad Shawwa, Eng. Jamal Aref, Dr. Mona El Farra and Ms. Reem Abu Jaber.

# V. OUR DONORS AND PARTNERS

We are grateful for the invaluable and longstanding support of the Arab Fund for Social and Economic Development, the Arab Monetary Fund and the Islamic Development Bank across all sectors of our work.







#### BILL & MELINDA GATES foundation

The Bill & Melinda Gates Foundation, USA, designated USD 2 million dollars for building libraries in the West Bank, Gaza and camps in Lebanon.



The Kuwaiti Red Crescent Society contributed USD 3.1 million to the "Support Gaza" appeal.



Salam Ya Seghar Association, UAE, contributed for USD 1 million in response to dire humanitarian needs in the Gaza Strip.



Kanadil, Turkey, contributed USD 140,000 to support schools and NGOs in Jerusalem.



Drake and Scull Staff, UAE, annually contribute USD 31,500 for 30 of Mustaqbali's orphans in Gaza; they have also contributed another USD 34,000 in support of the 2014 "Support Gaza" appeal and the Sukkar program.



The Arab Community Center for Economic and Social Services (ACCESS, USA) has supported the Fostering Leadership for Young Palestinians (FLYP) program in Gaza.



Bank of Palestine, Palestine, has invested around \$1 million in multiple of our programs over the past 2 years; including Mustqabli Bayarah, Zamalah, YES and the "Palestine in the Heart" campaign for Gaza.



Palestine Islamic Bank supports Tafkir program and the 2014 "Support Gaza" appeal totaling to USD 70,000.

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Alia Alami

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Lina Jardaneh Linda Farah Linda Shawa

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Mageda AlShaka'a Maha Abu Issa

Maha Alami

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Mahira and Mohammad

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Sons of Late Dr. Ibrahim Khaldi Sons of Late Yousef Mohammed

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Family of Late Shakour Abu

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The Family of Late Tayseer Nabulsi

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Yasmina Al Sayeh Yousef Ismail Yusra Marouf Zein Lattouf Ziad Qasem Ziyad Alami Zuheir Alami

In addition to many donors who have chosen to remain anonymous; we thank you all for your invaluable contribution to our journey. None of this could have been achieved without your generosity and continuous support.

Thank you.

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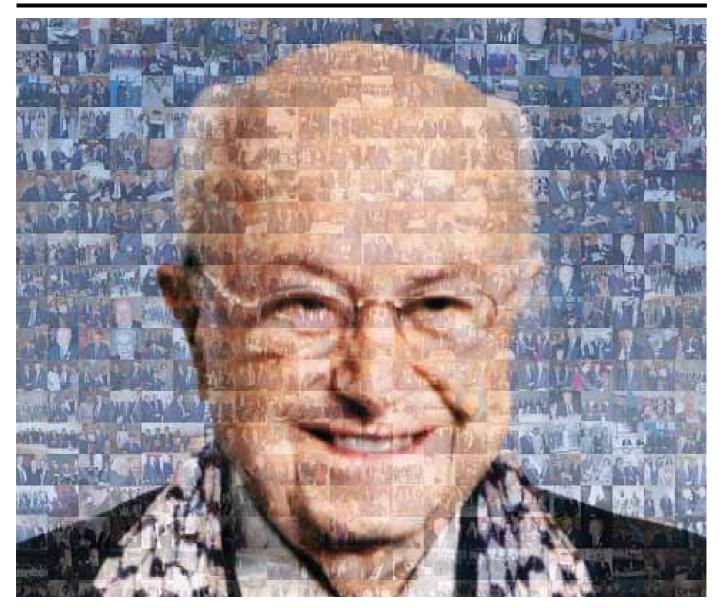
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## VI. OUR FAMILY



# Paying Tribute to Mr. Said Khoury

It is with deep sadness that the WA family bid farewell to one of its founders, Mr. Said Khoury who passed on October 15th 2015. Mr. Said Khoury was a visionary, an entrepreneur and a dedicated philanthropist. For over thirty years, he remained a pillar and an inspiration in our organization. We honored his memory at an event held in Amman on December 5th 2014. This was attended by members of his family, a large number of our members, friends and dignitaries from across the area.

"After a journey of hard work, resilience and perseverance, we bid farewell to one of Palestine's greatest figures— Mr. Said Khoury. His journey started in Palestine in 1923 and came to an end in Lebanon, a country he has always loved. I say his journey ended but in reality it has not and cannot end for he left a legacy that will forever live in our hearts. A legacy that is rejuvenated by all the memories he left with those who knew him, and all the accomplishments he has left behind."

-Fouad Seniora, Former Prime Minister of Lebanon

"

"Let us take a moment to remember one of the most prominent figures in Palestine – the great Said Khoury who has passed this year. He was one of the founders of Welfare Association, an eminent businessman and a model citizen committed to his people; a humble man who worked all his life for Palestine."

## **Governance Body**

## **BOARD OF TRUSTEES (BOT) 2014-2017**

**Honorary Chairmen**Abdul Mohsen Al-Qattan,
Munib R. Masri

**Chairperson** Faisal El Alami **Vice-Chairmen** Marwan AlSayeh Samir Abdelhadi **Treasurer** Yusuf Alami **Secretary** Yousef As'ad



#### **BOT MEMBERS**

Abdul Mohsen Al-Qattan Abdulaziz Al Mulla Abida Alsayeh Adalat Audeh Nakkash

Amjad Al Dwaik
Bassam W. Kanaan
Bisher Jardaneh
Eddy "Abbas" Zuaiter
Fatima Abu Ghazaleh
Gamal Abouali
Hani Alkalouti

Hatim Zu'bi
Jawdat Al Shawwa
Khaled Kaloti
Luay Khoury

Mamdouh Aker

Misha'l Abo Shukhaidem

Munib R. Masri Munir Kaloti

Nada Al-Nashif Nora Shawwa

Omar Al-Qattan Omar Abdulhadi Rabea Ataya

Rami El-Nimer Rana Sadik

Randa Salti Huneidi Rasheed Khalidi Riad Kamal Sa'd Abdul Hadi Sabi Kanaan Saleh Jallad

Samer Khoury Samir Jarrad Sawsan Asfari

Sawsan Alfahoum Jafar

Suheil Sabbagh Yusef Abu Khadra Zina Jardaneh

## **BOT WA-LEBANON (7 MEMBERS)**

Fouad Bawarshi, Chairperson

Faisal Alami, Ghassan Abu Sitta, Nada Al Nashif, Rami El Nimer, Samir Jarrar, Wafa Yassir.

## **BOT WA-UK (7 MEMBERS)**

Baroness Tonge, Chairperson

Clare Short, Hanan Al-Afifi, John McHugo, Julia Helou, Mona Mohtasseb.

#### **BOARD OF DIRECTORS (11 MEMBERS)**

Sawsan Al-fahoum Jafar, Chairperson

Abdulaziz Al Mulla, Bassam Kanaan, Gamal Abouali, Jawdat Al Shawwa, Khaled El Kaloti, Luay Khoury, Omar Abdel-Hadi, Sa'd Abdul Hadi, Yusuf Alami, Zina Jardaneh.

## Strategy & Governance Committee (10 Members)

Bisher Jardaneh, Chairperson

Bassam Kan'an, Gamal Abouali, Ismail El-Zabri, Karim Tahboub, Khalil Othman, Nabil Qaddumi, Rawya Shawa, Safwan Masri, Yousef As'ad.

#### Membership Committee (9 Members)

Marwan AlSayeh, Chairperson

Huda Kitmitto, Mohamed Ayash Mulahem, Nabil Qaddumi, Omar Al-Qattan, Riad Kamal, Samir Abdelhadi, Suheil Sabbagh, Yusuf Alami.

### Programs And Projects Committee (18 Members)

Omar Abdel-Hadi, Chairperson

Azzam Shawwa, Bashar Ayash, Fatima Abu Ghazaleh, Fouad Bawarshi, George Tawil, Kamalain Sha'ath, Karim Tahboub, Khaled Kaloti, Khalil Hindi, Mamdouh Aker, Munzer Khalidi, Nada Al-Nashif, Rawya Shawa, Samir Jarrad, Wael Al Ghalayini, , Wafa Yassir, Yousef Hanoun.

#### Award Committee (7 Members)

Khaled Kaloti, Chairperson

Abida AlSayeh, George Tawil, Huda Kitmitto, Luay Khoury, Mamdouh Aker, Nafez Husseini

### Youth Engagement Committee (9 Members)

Jawdat Al Shawwa, Chairperson

Atallah Kuttab,, Karim Tahboub, Mazen Masri, Misha'l Abo Shukaidem, Nora Shawwa, Rabea Ataya, Sanaa Ouda, Tayseer Barakat

#### Investment Committee (10 Members)

Yusef Abu Khadra, Chairperson

Abbas "Eddy" Zuaiter, Abdulaziz Al Mulla, Hani Alkalouti, Misha'l Abo Shukhaidem, Mohammed Saffouri, Nabil Hamadah, Omar Masri, Raed Kanaan, Yusuf Alami.

#### Media Committee (11 Members)

Zina Jardaneh, Chairperson

Hussam Khoury, Khaled Kaloti, Mona Hammami, Nabil Qaddumi, Rabea Ataya, Randa Salti Huneidi, Rula Alami, Sa'd Abdul Hadi, Saleh Jallad, Samir Abdulhadi.

#### Resource Development Committee (17 Members)

Samir Abdelhadi, Chairperson

Abdul Halim Muwahid, Adalat Audeh Nakkash, Atallah Kuttab, Bashar Ayash, Ismail El-Zabri, Khaled Sifri, Marwan AlSayeh, Nabil Qaddumi, Rami El-Nimer, Randa Salti Huneidi, Riad Kamal, Samer Khoury, Samir Ashour, Samir Jarrad, Suheil Sabbagh, Zina Jardaneh.

## Audit And Compliance Committee (5 Members)

Saleh Jallad, Chairperson

Bassam Kanaan, Ismail El-Zabri, Munzer Khalidi, Yousef As'ad.

#### Museum Taskforce (25 Members)

Omar Al-Qattan, Chairperson

Abida AlSayeh, Gamal Abouali, Huda Kitmitto, Karim Tahboub, Khalil Hindi, Khalil Othman, Luay Khoury, Mamdouh Aker, Marwan AlSayeh, Mazen Qubti, Mohammed Saffouri, Nabil Qaddumi, Nafez El Husseiny, Nora Shawwa, Rami El-Nimer, Randa Salti Huneidi, Rasheed Khalidi, Rula Alami, Sa'd Abdul Hadi, Samer Khoury, Sawsan Alfahoum Jafar, Suheil Sabbagh, Tarek As'ad, Zina Jardaneh.

## **General Assembly**

Abbas Abdeljalil Abbas F. "Eddy" Zuaiter Abdel Rahman Simreen Abdul Halim Muwahid Abdul Kader Askalan Abdul Mohsen Al-Qattan Abdulaziz Al Mulla Abeer Audeh

Abida Al Sayeh Adalat Nakkash Adel Afifi Adnan Soghaier Ahdaf Soueif Ahmed Alhatti Akram Shakhashir

Akram Shakhashi Ali Hammad Ali Radwan Ali Saadeddin Amer Hashem Amjad Al Dwaik Ammar Alkurdi Amr Ben Halim Anis Kassim Atallah Kuttab

Ayman Hijjawi Azmi Abdulhadi Azzam Shawwa Bank Of Jordan Bashar Ayyash Bashar Nahawi

Basim Faris
Bassam Kanaan
Bassem Hashem
Bisher Jardaneh
Camille Mansour
Dar Al Handasah
Dina Bseisu
Dina Kaloti
Fadi Abuali

Fahmi El Husseini Faisal Alami Farid Khalifeh

Farid Khalifeh
Fatima Abu Ghazaleh
Fawaz Ghanem
Fawaz Zu'bi
Faysal Rasoul
Fouad Dajani
Fouad Bawarshi
Gamal Abouali
George Abed
George Tawil
Ghiath Sukhtian
Haitham Aljawhari
Hamid Jabr

Hani Alkalouti

Hashem Hashem Hashim Shawa Hatim Zu'bi Huda Kitmitto Hussam Khoury Ibrahim Jalal Isam Dahmash

Isam Dahmash
Isam Salfiti
Ismail El-Zabri
Issam Habbas
Jamil Jadallah
Jawad Khawaja
Jawdat Al Shawwa
Kamalain Sha'ath
Karim Tahboub
Khaldoun Tabari

Khaled Kayyali Khaled Kaloti Khaled Sifri Khalil Hindi Khalil Othman Leith Masri Lina Dweik Luay Khoury

Majda Mishlawui Labadi

Mamdouh Aker Marwan Alsayeh Marwan Shawwa Mazen Masri Mazen Qupty Mazin Al Khatib

Misha'l Abo Shukhaidem Mohammad Dahmash Mohammad Abu Issa Mohammed Sadiyyah Mohammed Ali Yasin Mohammed Mulheim Mohammed Saffouri Mona Hammami Muhannad Kamal Munib R. Masri Munir Kaloti Munzer Khalidi Mustafa Reidas Nabil G. Sarraf Nabil Hamadeh Nabil Qaddumi Nada Al-Nashif Nafez Husseini Nazik Al Hariri Nora Shawwa Omar Al-Qattan

Omar Abdulhadi

Omar Al-Shawwa

Omar Kamal

Rawya Shawa Riad Kamal Rula Alami Sa'd Abdul Hadi Sabi Kanaan

Saedeldeen Akashah

Safwan Masr Sahar Huneidi Said Baidas Saleh Jallad Salman Abbasi Sameh Kanaan Samer Khoury Samer Khalidi Samir Abdelhadi Samir Ashour Samir Jarrad Sana Odeh Sawsan Asfari

Sawsan Alfahoum Jafar Shafeeq Alghabrah

Suad Amiry Suheil Sabbagh Taher Kanaan Taima Kawar Tarek Asad Tarek Sakka Tayseer Barakat Waddah Barkawi Wael Al Ghalayini Wael Kanaan Wafa Yassir Wahbe Tamari Walid Kayyali Walid Haji Yasser Hashem Yousef As'ad Yusef Ahu Khadra Yusuf Alami Yusuf Hannoun

## **Honorary Members**

Zade Zalatimo

Zina Jardaneh

Abdelatif AlHamad Basel Aql Hanan Ashrawi Sabih Al Masri Soad Al Sabah

#### **Deceased Members**

Said Khoury

## MANAGEMENT AND EMPLOYEES

#### Senior Management

Tafeeda Jarbawi

Baher Zamamiri

Fadi Hindo

Rana Khatib

Khaled Daoudi
Director of

Mohammad Naja

Director General

Director of Finance

Internal Auditor Director of Research and Planning

Program Operations

Director of Administration

Naser Aloul

Director of Resource Development & Communication **Jack Persekian** 

Director of the Palestinian Museum

Shadia Touqan

Director of the Technical Office (Old City of Jerusalem Revitalization Program) Fadi El Hindi

Gaza area Manager

Salma El-Yassir

Lebanon Country Director

Abdallah Abu Kishk

1948 area Manager

**Caroline Qutteneh** 

Rula Dajani

Director, UK Office International Outreach Advisor

#### **EXECUTIVE TEAM**

#### Ramallah

Abdallah Abu Kishk Ahmed Hmeidan Ala' Turshan Ali Shamasneh Amal Daoud Amal Tarazi Amin Juaidi Ammar Ammar Anwar Abu Ammash Ashraf Abdul-Rahman Aved Al-Masri Deema Ershaid Doris Awwad Ghassan Amavra Ghassan Shakhshir Hadil Madi Haitham Hammouri Haneen Saleh Helwa Bazzar Jamil Abdelmuhdi

Khaled Jarran

Lina Harami

Maha Sader

Mahmoud Al-Lulu

Mahmoud Nazzal

Mai Abu Hashhash

Mohammad Dasht

Mustafa Obeidi

Nihad Saleh

Nijad Ghannam

Nisreen Tabanja

Osama Barahmeh

Nakhleh Al-Qare

Nermen Badarneh

Ouf Awadallah Rasha Dar-Taher Rasha Musleh Ruba Odeh Rula Dajan Saliba Shehadeh Samar Al-Husary Samar Ammouri Samer Farah Sani Alam Tareq Dawoud

#### **Jerusalem**

Yousef Mash'al

Ahmad Abu Lafi Ahmad Bakri Amal Abulhawa Bashar Al•Husseini Deema Ameereh Fida Touma Hazem Quneibi Lina Al•Dissi Mohammad Tarawi Nabil Al Muaguet Nour Anabtawi Rasha Jaber Saber Abul•Hawa Samer Rantisi Wafa' Al•Der Zuhdi Bali

### Gaza

Abdel Aziz Abu Hassira Abdul•Rahman Abu•Nada Atef Al Ghussein Evad Balawi Fadi El•Hindi Fahmi Abu•Shaaban Freih Al•Najjar Haytham Al•'Attar Maha Muheisin Mohammad Al•Mugaeid Mohammed Abu•Ramadan Mohammed Al•Jaro Mohammed Hasanin Rana Abu• Mugheissib Riham Al•Eila Samar Al Batroukh

#### Palestinian Museum

Abir Qasem
Dirar Abi Kteish
Hala Shrouf
Haneen Makho
Husam Al•Aref
Lena Soboh
Nisreen Natour
Obour Hashash
Orwa Al•Ahmad
Rana Anani
Raneen Kirresh
Ruba Saleh
Saleem Azar
Saed Ameereh
Yara Saqfalhait

#### **Amman**

Ala' Sinan Amjad Al•Aydi Dalal Salameh Khaled Shaka'a Malek Faqeeh Nisreen Yassin

### Lebanon

Adnan Dbouk
Ameena Hasanain
Jamal Husami
Mohammad Zouri
Mohammed Al
Hourani
Salma AlYasir
Sireen Fattoum
Wafaa Kasseem

## VII. FINANCIAL STATEMENT



Ernst & Young P.O. Box 1373 7" Floor, PADICO House Bldg. Al-Masyoun Ramallah-Palestine Tel: +972 2 242 1011 Fax: +972 2 242 2324 www.ey.com



## Independent Auditors' Report to the General Assembly of Welfare Association (WA)

We have audited the accompanying financial statements of the Welfare Association (WA), which comprise the statement of financial position as at December 31, 2014, the statement of activities and changes in net assets and the statement of cash flows for the year then ended, and a summary of significant accounting policies and other explanatory information.

#### Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with International Financial Reporting Standards, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

## Auditors' Responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with International Standards on Auditing. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditors' judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

#### Opinion

In our opinion, the financial statements present fairly, in all material respects, the financial position of the Welfare Association as at December 31, 2014 and the results of its activities and cash flows for the year then ended in accordance with International Financial Reporting Standards.

#### Other Matters

The financial statements of WA for the year ended December 31, 2013 were audited by another auditor whose report dated April 27, 2014 expressed an unqualified opinion on those financial statements, before the restatements described in note (23) to the accompanying financial statements.

Ernst & Young - Middle East License # 206/2012

May 11, 2015

Ramallah - Palestine

A member firm of Ernst & Young Global Limited

## Statement of Financial Position As at December 31, 2014

			Restated Note (23)	
			December	January
		2014	31, 2013	1, 2013
	Notes	U.S. \$	U.S. \$	U.S. \$
<u>Assets</u>				
Non-current Assets:				
Property and equipment	3	528,038	476,916	465,890
Project in progress	4	6,955,980	1,937,100	605,413
Investment properties	5	6,307,342	2,000,000	2,000,000
		13,791,360	4,414,016	3,071,303
Current Assets:				
Contributions receivable	6	25,026,805	31,695,039	32,847,689
Other current assets	7	123,835	168,366	169,593
Financial assets held for trading	8	56,746,494	60,722,781	53,532,650
Cash and deposits at banks	9	12,427,382	10,632,745	12,860,453
		94,324,516	103,218,931	99,410,385
Total Assets		108,115,876	107,632,947	102,481,688
Net Assets and Liabilities				
Net Assets:				
Unrestricted net assets		1,657,165	1,640,769	1,664,175
Endowment fund	10	57,353,343	56,614,053	50,287,618
Total Net Assets		59,010,508	58,254,822	51,951,793
Non-current Liabilities:				
Provision for employees' benefits	11	1,982,770	2,775,319	2,379,930
Deferred revenues	4	6,955,980	1,937,100	605,413
		8,938,750	4,712,419	2,985,343
Current Liabilities:				
Accounts payables and accruals	12	930,023	974,965	755,510
Deferred contributions	13	39,236,595	43,690,741	46,789,042
		40,166,618	44,665,706	47,544,552
Total Liabilities		49,105,368	49,378,125	50,529,895
Total Net Assets and Liabilities		108,115,876	107,632,947	102,481,688

Director General

The attached notes 1 to 24 form part of these financial statements

#### Contact us

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